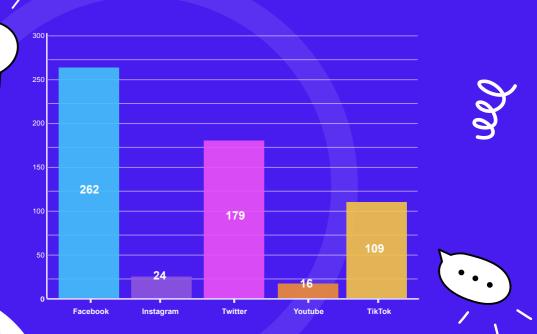


Time of assesment of notifications

Number of notifications assessed within 24 hours

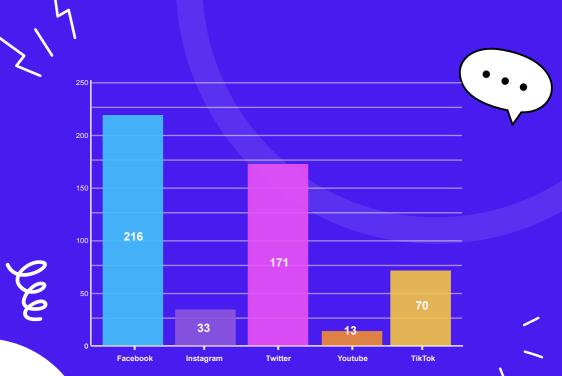




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Removals per IT company

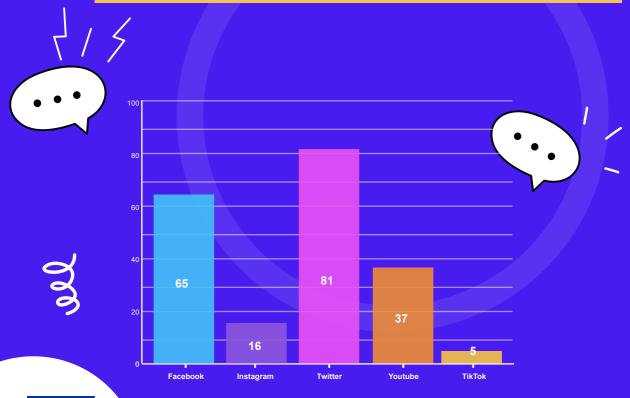




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Number of notifications with no feedback





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Grounds for reporting hate



Glorification of national socialism 11%

> Racism 11%

Hatred related to sexual orientation 21%

Antisemitism 12%



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Summary

The SafeNet project's focus is the continuous monitoring of online illegal hate speech. Every two months, the project partners produce factsheets about grounds of hate, removal rates and responsiveness of the platforms in 18 languages and 18 national contexts. This monitoring cycle showed a great variety in the indicators but also some similarities. The platform response seems to vary across the platforms and countries, with some platforms reacting only once the trusted partner status is invoked. The status is not available to regular users whose voice is crucial. Some platforms in some countries do not respond at all (e.g., Twitter or YouTube). Hate speech increases in reaction to current events, but groups such as Roma, refugees, Muslims and LGBTQ+ seem to be constantly targeted and their individual acts generalized to the whole group. In some countries, there have been political and/or legal changes regarding hate speech but they seem to lag behind the dynamics of social media. We still lack the ability to efficiently report on intersectional hate speech even though SafeNet monitoring confirms its gravity.



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